

Case Filed by Case Location

From: January 1, 2025

To: August 31, 2025

Division: S. Dev & P. Red

Date Prepared: September 5, 2025

Case Location	Month								Total
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	
Out of Province	0	0	0	0	1	0	0	0	1
Region 1 - Vancouver Island	5	3	9	9	3	10	10	4	53
Region 2 - Vancouver Coastal	6	5	8	4	9	6	6	4	48
Region 3 - Fraser	16	7	10	10	16	8	11	11	89
Region 4 - Interior	8	9	9	10	2	6	3	1	48
Region 5 - Northern	1	0	1	3	2	2	2	4	15
Total:	36	24	37	36	33	32	32	24	254

Hearing Held by Venue Type

From: January 1, 2025

To: August 31, 2025

Division: S. Dev & P. Red

Date Prepared: September 5, 2025

Venue Type	Month								Total
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	
Region 1 - Vancouver Island	4	5	2	7	6	7	5	6	42
Region 2 - Vancouver Coastal	3	2	8	9	6	9	5	3	45
Region 3 - Fraser	7	15	6	9	9	12	12	9	79
Region 4 - Interior	4	8	7	5	6	8	4	2	44
Region 5 - Northern	1	1	0	2	2	1	2	2	11
Total:	19	31	23	32	29	37	28	22	221

Hearing Method by Venue Type

From: January 1, 2025

To: August 31, 2025

Division: S. Dev & P. Red

Date Prepared: September 5, 2025

Hearing Method	Venue Type		
	Region 1 - Vancouver Island	Region 2 - Vancouver Coastal	Region 3 - Fraser
In Person	11	5	15
Teleconference	13	15	26
Video Conference	11	7	8
Written	7	18	30
Total:	42	45	79

NOTE: The following items had missing values for Hearing Method

Case Number Title

Hearing Method by Venue Type

Hearing Method	Venue Type		Total
	Region 4 - Interior	Region 5 - Northern	
In Person	8	2	41
Teleconference	18	6	78
Video Conference	9	2	37
Written	9	1	65
Total:	44	11	221

Closed Case by Case Location

From: January 1, 2025

To: August 31, 2025

Division: S. Dev & P. Red

Date Prepared: September 5, 2025

Case Location/Disposition Method	Month								Total
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	
All Case Locations									
Appeal Dismissed	4	0	4	2	3	2	0	1	16
Appeal Rejected - Incomplete NOA	0	0	0	0	0	0	0	1	1
Appeal rejected - min. proc. incmpl	0	1	2	2	1	0	2	2	10
Appeal Rejected - Timelines	0	0	0	0	0	0	1	0	1
Appeal Ruling - Confirmed	16	17	18	28	20	26	27	17	169
Appeal Ruling - Rescinded	11	3	8	8	5	14	3	7	59
Total:	31	21	32	40	29	42	33	28	256
Out of Province									
Appeal Ruling - Confirmed	0	0	0	0	0	0	0	1	1
Total:	0	0	0	0	0	0	0	1	1
Region 1 - Vancouver Island									
Appeal Dismissed	0	0	1	0	0	2	0	0	3
Appeal rejected - min. proc. incmpl	0	0	1	0	0	0	1	1	3
Appeal Rejected - Timelines	0	0	0	0	0	0	1	0	1
Appeal Ruling - Confirmed	3	4	1	5	2	3	7	4	29
Appeal Ruling - Rescinded	2	1	0	2	3	7	0	1	16

Closed Case by Case Location

Case Location/Disposition Method	Month								Total
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	
Total:	5	5	3	7	5	12	9	6	52
Region 2 - Vancouver Coastal									
Appeal Dismissed	1	0	0	1	0	0	0	0	2
Appeal rejected - min. proc. incmpl	0	1	0	0	0	0	0	1	2
Appeal Ruling - Confirmed	6	2	5	4	7	6	3	4	37
Appeal Ruling - Rescinded	1	0	1	3	1	2	1	1	10
Total:	8	3	6	8	8	8	4	6	51
Region 3 - Fraser									
Appeal Dismissed	1	0	1	0	1	0	0	1	4
Appeal Rejected - Incomplete NOA	0	0	0	0	0	0	0	1	1
Appeal rejected - min. proc. incmpl	0	0	0	0	1	0	1	0	2
Appeal Ruling - Confirmed	4	7	8	9	7	11	10	7	63
Appeal Ruling - Rescinded	6	2	2	2	0	2	1	4	19
Total:	11	9	11	11	9	13	12	13	89
Region 4 - Interior									
Appeal Dismissed	1	0	2	1	2	0	0	0	6
Appeal rejected - min. proc. incmpl	0	0	1	2	0	0	0	0	3
Appeal Ruling - Confirmed	1	3	4	8	3	5	5	0	29
Appeal Ruling - Rescinded	2	0	5	1	1	3	1	0	13
Total:	4	3	12	12	6	8	6	0	51
Region 5 - Northern									
Appeal Dismissed	1	0	0	0	0	0	0	0	1

Closed Case by Case Location

Case Location/Disposition Method	Month								Total
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	
Appeal Ruling - Confirmed	2	1	0	2	1	1	2	1	10
Appeal Ruling - Rescinded	0	0	0	0	0	0	0	1	1
Total:	3	1	0	2	1	1	2	2	12

Case Disposition by Case Type

From: January 1, 2025

To: August 31, 2025

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Date Prepared: September 5, 2025

Appeal Types	Outcome				
	Appeal Dismissed	Appeal Rejected - Incomplete NOA	Appeal rejected - min. proc. incmpl	Appeal Rejected - Timelines	Appeal Ruling - Confirmed
20 Business Days	0	0	0	0	1
Bus Pass	0	0	0	0	4
Crisis Supplement	2	1	0	0	41
Disabilities - PWD	7	0	5	1	29
Eligibility - Dependency/Living	0	0	0	0	1
Eligibility - Eligibility Audit	0	0	0	0	4
Eligibility - Excess Inc/Asset	4	0	0	0	16
Eligibility - Fail to provide info	0	0	0	0	3

Case Disposition by Case Type

Appeal Types	Outcome	
	Appeal Ruling - Rescinded	Total
20 Business Days	0	1
Bus Pass	1	5
Crisis Supplement	10	54
Disabilities - PWD	25	67
Eligibility - Dependency/Living	0	1
Eligibility - Eligibility Audit	2	6
Eligibility - Excess Inc/Asset	4	24
Eligibility - Fail to provide info	1	4

Case Disposition by Case Type

Appeal Types	Outcome				Appeal Ruling - Confirmed
	Appeal Dismissed	Appeal Rejected - Incomplete NOA	Appeal rejected - min. proc. incmpl	Appeal Rejected - Timelines	
Eligibility - Full time student	0	0	0	0	9
Eligibility - Inc/Earning Exemption	0	0	0	0	9
Eligibility - Residency	0	0	0	0	2
Health Supplement - Dental	0	0	0	0	7
Health Supplement - Diet/Natal	0	0	0	0	3
Health Supplement - Med Equipment	0	0	1	0	9
Health Supplement - Med Supplies	0	0	0	0	1
Health Supplement - Med Transport	0	0	0	0	3
Health Supplement - MNS	0	0	0	0	4
Health Supplement - MSP/Other	0	0	0	0	1
Health Supplement - Optical	0	0	0	0	1

Case Disposition by Case Type

Appeal Types	Outcome	
	Appeal Ruling - Rescinded	Total
Eligibility - Full time student	0	9
Eligibility - Inc/Earning Exemption	2	11
Eligibility - Residency	0	2
Health Supplement - Dental	1	8
Health Supplement - Diet/Natal	0	3
Health Supplement - Med Equipment	5	15
Health Supplement - Med Supplies	0	1
Health Supplement - Med Transport	2	5
Health Supplement - MNS	2	6
Health Supplement - MSP/Other	0	1
Health Supplement - Optical	0	1

Case Disposition by Case Type

Appeal Types	Outcome				
	Appeal Dismissed	Appeal Rejected - Incomplete NOA	Appeal rejected - min. proc. incompl	Appeal Rejected - Timelines	Appeal Ruling - Confirmed
Health Supplement - Orthoses	0	0	0	0	3
Health Supplement - S/T Nutritional	1	0	0	0	2
Health Supplement - Therapies	1	0	0	0	0
Lost/Stolen Cheque	0	0	0	0	2
Moving Supplement	0	0	0	0	3
Other	1	0	0	0	8
Other - Hardship	0	0	0	0	1
Overpayment	0	0	0	0	2
Unknown - Min Process Incomplete	0	0	4	0	0
Total:	16	1	10	1	169

Case Disposition by Case Type

Appeal Types	Outcome	
	Appeal Ruling - Rescinded	Total
Health Supplement - Orthoses	0	3
Health Supplement - S/T Nutritional	0	3
Health Supplement - Therapies	0	1
Lost/Stolen Cheque	1	3
Moving Supplement	1	4
Other	1	10
Other - Hardship	0	1
Overpayment	1	3
Unknown - Min Process Incomplete	0	4
Total:	59	256