

Case Filed by Case Location

From: January 1, 2024

To: December 31, 2024

Division: S. Dev & P. Red

Date Prepared: January 9, 2025

Case Location	Month									
	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24
Region 1 - Vancouver Island	6	7	10	3	5	9	6	8	9	7
Region 2 - Vancouver Coastal	6	11	7	4	15	12	9	15	7	16
Region 3 - Fraser	15	5	9	18	11	11	11	11	8	6
Region 4 - Interior	5	8	10	13	6	7	5	7	3	5
Region 5 - Northern	3	2	1	2	2	5	3	3	3	2
User Virtual Location	0	0	0	0	0	0	1	0	0	0
Total:	35	33	37	40	39	44	35	44	30	36

Case Filed by Case Location

Case Location	Month		Total
	Nov 24	Dec 24	
Region 1 - Vancouver Island	5	5	80
Region 2 - Vancouver Coastal	7	6	115
Region 3 - Fraser	11	8	124
Region 4 - Interior	5	4	78
Region 5 - Northern	5	1	32
User Virtual Location	0	0	1
Total:	33	24	430

Hearing Held by Venue Type

From: January 1, 2024

To: December 31, 2024

Division: S. Dev & P. Red

Date Prepared: January 9, 2025

Venue Type	Month									
	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24
Region 1 - Vancouver Island	2	7	3	7	2	4	10	6	7	3
Region 2 - Vancouver Coastal	7	15	8	8	7	14	12	7	11	13
Region 3 - Fraser	7	11	3	4	8	10	11	11	6	9
Region 4 - Interior	5	5	5	13	7	7	5	7	7	2
Region 5 - Northern	0	4	2	1	0	3	5	2	4	3
Total:	21	42	21	33	24	38	43	33	35	30

Hearing Held by Venue Type

Venue Type	Month		Total
	Nov 24	Dec 24	
Region 1 - Vancouver Island	9	5	65
Region 2 - Vancouver Coastal	15	8	125
Region 3 - Fraser	6	12	98
Region 4 - Interior	5	3	71
Region 5 - Northern	1	5	30
Total:	36	33	389

Hearing Method by Venue Type

From: January 1, 2024

To: December 31, 2024

Division: S. Dev & P. Red

Date Prepared: January 9, 2025

Hearing Method	Venue Type		
	Region 1 - Vancouver Island	Region 2 - Vancouver Coastal	Region 3 - Fraser
In Person	18	33	22
Teleconference	19	49	39
Video Conference	15	21	16
Written	13	21	19
Total:	65	124	96

NOTE: The following items had missing values for Hearing Method

Case Number	Title
2024-0280	Yuen Tung Ng v. Ministry of Social Development and Poverty Reduction
2024-0344	Valerie McCaffrey v. Ministry of Social Development and Poverty Reduction
2024-0416	Ahmad Khalid M Khudhari v. Ministry of Social Development and Poverty Reduction

Hearing Method by Venue Type

Hearing Method	Venue Type		Total
	Region 4 - Interior	Region 5 - Northern	
In Person	15	0	88
Teleconference	32	11	150
Video Conference	10	7	69
Written	14	12	79
Total:	71	30	386

Closed Case by Case Location

From: January 1, 2024

To: December 31, 2024

Division: S. Dev & P. Red

Date Prepared: January 9, 2025

Case Location/Disposition Method	Month									
	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24
All Case Locations										
Appeal Dismissed	3	0	3	3	5	3	3	0	3	3
Appeal rejected - min. proc. incmpl	1	1	2	2	0	1	0	1	4	1
Appeal Rejected - Non-appealable	0	0	0	1	0	0	0	0	0	0
Appeal Rejected - Timelines	0	0	0	1	0	0	0	1	2	0
Appeal Ruling - Confirmed	15	28	24	22	20	16	26	29	23	19
Appeal Ruling - Rescinded	3	6	5	3	9	10	15	14	10	13
Total:	22	35	34	32	34	30	44	45	42	36
Region 1 - Vancouver Island										
Appeal Dismissed	0	0	0	2	0	0	2	0	0	2
Appeal rejected - min. proc. incmpl	0	1	1	0	0	0	0	1	2	0
Appeal Rejected - Timelines	0	0	0	0	0	0	0	0	2	0
Appeal Ruling - Confirmed	1	6	4	3	2	0	4	8	5	2
Appeal Ruling - Rescinded	0	1	0	1	2	1	3	2	2	3
Total:	1	8	5	6	4	1	9	11	11	7
Region 2 - Vancouver Coastal										
Appeal Dismissed	1	0	2	0	0	2	1	0	2	0

Closed Case by Case Location

Case Location/Disposition Method	Month		Total
	Nov 24	Dec 24	
All Case Locations			
Appeal Dismissed	1	2	29
Appeal rejected - min. proc. incmpl	0	0	13
Appeal Rejected - Non-appealable	0	0	1
Appeal Rejected - Timelines	1	0	5
Appeal Ruling - Confirmed	29	24	275
Appeal Ruling - Rescinded	6	10	104
Total:	37	36	427
Region 1 - Vancouver Island			
Appeal Dismissed	0	1	7
Appeal rejected - min. proc. incmpl	0	0	5
Appeal Rejected - Timelines	0	0	2
Appeal Ruling - Confirmed	4	7	46
Appeal Ruling - Rescinded	1	1	17
Total:	5	9	77
Region 2 - Vancouver Coastal			
Appeal Dismissed	0	0	8

Closed Case by Case Location

Case Location/Disposition Method	Month									
	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24
Appeal rejected - min. proc. incmpl	0	0	1	0	0	0	0	0	1	1
Appeal Rejected - Non-appealable	0	0	0	1	0	0	0	0	0	0
Appeal Ruling - Confirmed	2	5	8	5	5	6	5	5	5	7
Appeal Ruling - Rescinded	2	1	3	1	0	3	5	3	3	3
Total:	5	6	14	7	5	11	11	8	11	11
Region 3 - Fraser										
Appeal Dismissed	1	0	0	0	5	0	0	0	0	1
Appeal rejected - min. proc. incmpl	0	0	0	0	0	1	0	0	1	0
Appeal Rejected - Timelines	0	0	0	1	0	0	0	0	0	0
Appeal Ruling - Confirmed	7	10	6	7	4	7	10	8	4	5
Appeal Ruling - Rescinded	1	3	1	0	3	6	2	3	3	5
Total:	9	13	7	8	12	14	12	11	8	11
Region 4 - Interior										
Appeal Dismissed	1	0	1	0	0	1	0	0	1	0
Appeal rejected - min. proc. incmpl	1	0	0	2	0	0	0	0	0	0
Appeal Rejected - Timelines	0	0	0	0	0	0	0	1	0	0
Appeal Ruling - Confirmed	5	3	5	7	8	3	2	5	8	1
Appeal Ruling - Rescinded	0	1	0	0	4	0	4	4	1	1
Total:	7	4	6	9	12	4	6	10	10	2
Region 5 - Northern										
Appeal Dismissed	0	0	0	1	0	0	0	0	0	0
Appeal Ruling - Confirmed	0	4	1	0	1	0	5	3	1	4

Closed Case by Case Location

Case Location/Disposition Method	Month		Total
	Nov 24	Dec 24	
Appeal rejected - min. proc. incmpl	0	0	3
Appeal Rejected - Non-appealable	0	0	1
Appeal Ruling - Confirmed	12	7	72
Appeal Ruling - Rescinded	3	4	31
Total:	15	11	115
Region 3 - Fraser			
Appeal Dismissed	0	1	8
Appeal rejected - min. proc. incmpl	0	0	2
Appeal Rejected - Timelines	1	0	2
Appeal Ruling - Confirmed	8	3	79
Appeal Ruling - Rescinded	1	4	32
Total:	10	8	123
Region 4 - Interior			
Appeal Dismissed	1	0	5
Appeal rejected - min. proc. incmpl	0	0	3
Appeal Rejected - Timelines	0	0	1
Appeal Ruling - Confirmed	4	4	55
Appeal Ruling - Rescinded	1	0	16
Total:	6	4	80
Region 5 - Northern			
Appeal Dismissed	0	0	1
Appeal Ruling - Confirmed	1	3	23

Closed Case by Case Location

Case Location/Disposition Method	Month									
	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24
Appeal Ruling - Rescinded	0	0	1	1	0	0	1	1	1	1
Total:	0	4	2	2	1	0	6	4	2	5
User Virtual Location										
Appeal Ruling - Rescinded	0	0	0	0	0	0	0	1	0	0
Total:	0	0	0	0	0	0	0	1	0	0

Closed Case by Case Location

Case Location/Disposition Method	Month		Total
	Nov 24	Dec 24	
Appeal Ruling - Rescinded	0	1	7
Total:	1	4	31
User Virtual Location			
Appeal Ruling - Rescinded	0	0	1
Total:	0	0	1

Case Disposition by Case Type

From: January 1, 2024

To: December 31, 2024

Division: S. Dev & P. Red

Date Prepared: January 9, 2025

Appeal Types	Outcome				
	Appeal Dismissed	Appeal rejected - min. proc. incmpl	Appeal Rejected - Non-appealable	Appeal Rejected - Timelines	Appeal Ruling - Confirmed
20 Business Days	0	0	0	0	2
Burial/Cremation Supplement	1	0	0	0	4
Bus Pass	0	0	0	0	2
Confirmed Job Supplement	0	0	1	0	0
Crisis Supplement	4	1	0	1	59
Disabilities - PPMB	1	0	0	0	1
Disabilities - PWD	14	10	0	0	85
Eligibility - Dependency/Living	0	0	0	0	1

Case Disposition by Case Type

Appeal Types	Outcome	
	Appeal Ruling - Rescinded	Total
20 Business Days	0	2
Burial/Cremation Supplement	0	5
Bus Pass	4	6
Confirmed Job Supplement	0	1
Crisis Supplement	14	79
Disabilities - PPMB	0	2
Disabilities - PWD	56	165
Eligibility - Dependency/Living	4	5

Case Disposition by Case Type

Appeal Types	Outcome				
	Appeal Dismissed	Appeal rejected - min. proc. incmpl	Appeal Rejected - Non-appealable	Appeal Rejected - Timelines	Appeal Ruling - Confirmed
Eligibility - Effective Date	0	0	0	0	5
Eligibility - Eligibility Audit	1	0	0	0	0
Eligibility - Excess Inc/Asset	0	0	0	0	18
Eligibility - Fail to provide info	0	0	0	0	1
Eligibility - Full time student	1	0	0	1	5
Eligibility - Inc/Earning Exemption	0	0	0	0	10
Eligibility - Residency	0	0	0	0	3
Eligibility - Shelter Allowance	0	0	0	0	2
Employment - Fail to look for work	0	0	0	0	1
Health Supplement - Dental	1	0	0	1	8
Health Supplement - Diet/Natal	0	0	0	0	2

Case Disposition by Case Type

Appeal Types	Outcome	
	Appeal Ruling - Rescinded	Total
Eligibility - Effective Date	0	5
Eligibility - Eligibility Audit	2	3
Eligibility - Excess Inc/Asset	2	20
Eligibility - Fail to provide info	0	1
Eligibility - Full time student	1	8
Eligibility - Inc/Earning Exemption	0	10
Eligibility - Residency	0	3
Eligibility - Shelter Allowance	0	2
Employment - Fail to look for work	0	1
Health Supplement - Dental	0	10
Health Supplement - Diet/Natal	0	2

Case Disposition by Case Type

Appeal Types	Outcome				
	Appeal Dismissed	Appeal rejected - min. proc. incmpl	Appeal Rejected - Non-appealable	Appeal Rejected - Timelines	Appeal Ruling - Confirmed
Health Supplement - Med Equipment	0	0	0	1	13
Health Supplement - Med Supplies	1	1	0	0	3
Health Supplement - Med Transport	1	0	0	0	11
Health Supplement - MNS	1	0	0	0	8
Health Supplement - Optical	0	0	0	0	2
Health Supplement - Orthoses	0	0	0	0	6
Health Supplement - S/T Nutritional	0	0	0	0	1
Health Supplement - Therapies	0	0	0	0	2
Lost/Stolen Cheque	0	1	0	0	0
Moving Supplement	0	0	0	0	6
Other	2	0	0	0	10

Case Disposition by Case Type

Appeal Types	Outcome	
	Appeal Ruling - Rescinded	Total
Health Supplement - Med Equipment	12	26
Health Supplement - Med Supplies	0	5
Health Supplement - Med Transport	1	13
Health Supplement - MNS	1	10
Health Supplement - Optical	0	2
Health Supplement - Orthoses	0	6
Health Supplement - S/T Nutritional	0	1
Health Supplement - Therapies	0	2
Lost/Stolen Cheque	0	1
Moving Supplement	3	9
Other	3	15

Case Disposition by Case Type

Appeal Types	Outcome				
	Appeal Dismissed	Appeal rejected - min. proc. incmpl	Appeal Rejected - Non-appealable	Appeal Rejected - Timelines	Appeal Ruling - Confirmed
Overpayment	1	0	0	1	4
Total:	29	13	1	5	275

Case Disposition by Case Type

Appeal Types	Outcome	
	Appeal Ruling - Rescinded	Total
Overpayment	1	7
Total:	104	427