

Case Filed by Case Location

From: January 1, 2025

To: December 31, 2025

Division: S. Dev & P. Red

Date Prepared: January 9, 2026

Case Location	Month									
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25
Out of Province	0	0	0	0	1	0	0	0	0	0
Region 1 - Vancouver Island	5	3	9	9	3	10	10	4	8	8
Region 2 - Vancouver Coastal	6	5	8	4	9	6	6	4	7	10
Region 3 - Fraser	16	7	10	10	16	8	11	11	11	6
Region 4 - Interior	8	9	9	10	2	6	3	1	6	6
Region 5 - Northern	1	0	1	3	2	2	2	4	1	0
Total:	36	24	37	36	33	32	32	24	33	30

Case Filed by Case Location

Case Location	Month		
	Nov 25	Dec 25	Total
Out of Province	0	0	1
Region 1 - Vancouver Island	8	4	81
Region 2 - Vancouver Coastal	11	4	80
Region 3 - Fraser	11	18	135
Region 4 - Interior	9	10	79
Region 5 - Northern	2	5	23
Total:	41	41	399

Hearing Held by Venue Type

From: January 1, 2025

To: December 31, 2025

Division: S. Dev & P. Red

Date Prepared: January 9, 2026

Venue Type	Month									
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25
Region 1 - Vancouver Island	4	5	2	7	6	7	5	6	6	8
Region 2 - Vancouver Coastal	3	2	8	9	6	9	5	3	2	7
Region 3 - Fraser	7	15	6	9	9	12	12	9	10	7
Region 4 - Interior	4	8	7	5	6	8	4	2	2	1
Region 5 - Northern	1	1	0	2	2	1	2	2	2	1
Total:	19	31	23	32	29	37	28	22	22	24

Hearing Held by Venue Type

Venue Type	Month		Total
	Nov 25	Dec 25	
Region 1 - Vancouver Island	2	4	62
Region 2 - Vancouver Coastal	4	8	66
Region 3 - Fraser	6	10	112
Region 4 - Interior	6	8	61
Region 5 - Northern	1	2	17
Total:	19	32	318

Hearing Method by Venue Type

From: January 1, 2025

To: December 31, 2025

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Hearing Method	Venue Type		
	Region 1 - Vancouver Island	Region 2 - Vancouver Coastal	Region 3 - Fraser
In Person	14	7	24
Teleconference	21	23	38
Video Conference	17	13	10
Written	10	23	40
Total:	62	66	112

NOTE: The following items had missing values for Hearing Method

Case Number **Title**

Hearing Method by Venue Type

Hearing Method	Venue Type		
	Region 4 - Interior	Region 5 - Northern	Total
In Person	10	3	58
Teleconference	25	8	115
Video Conference	12	4	56
Written	14	2	89
Total:	61	17	318

Closed Case by Case Location

From: January 1, 2025

To: December 31, 2025

Division: S. Dev & P. Red

Date Prepared: January 9, 2026

Case Location/Disposition Method	Month									
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25
All Case Locations										
Appeal Dismissed	4	0	4	2	3	2	0	1	4	1
Appeal Rejected - Incomplete NOA	0	0	0	0	0	0	0	1	0	0
Appeal rejected - min. proc. incmpl	0	1	2	2	1	0	2	2	2	3
Appeal Rejected - Non-appealable	0	0	0	0	0	0	0	0	0	0
Appeal Rejected - Timelines	0	0	0	0	0	0	1	0	1	0
Appeal Ruling - Confirmed	16	17	18	28	20	26	27	17	18	20
Appeal Ruling - Rescinded	11	3	8	8	5	14	3	8	4	9
Total:	31	21	32	40	29	42	33	29	29	33
Out of Province										
Appeal Ruling - Confirmed	0	0	0	0	0	0	0	1	0	0
Total:	0	1	0	0						
Region 1 - Vancouver Island										
Appeal Dismissed	0	0	1	0	0	2	0	0	0	1
Appeal rejected - min. proc. incmpl	0	0	1	0	0	0	1	1	1	0
Appeal Rejected - Timelines	0	0	0	0	0	0	1	0	0	0
Appeal Ruling - Confirmed	3	4	1	5	2	3	7	4	4	6

Closed Case by Case Location

Case Location/Disposition Method	Month		
	Nov 25	Dec 25	Total
All Case Locations			
Appeal Dismissed	1	3	25
Appeal Rejected - Incomplete NOA	0	0	1
Appeal rejected - min. proc. incmpl	2	2	19
Appeal Rejected - Non-appealable	0	2	2
Appeal Rejected - Timelines	0	0	2
Appeal Ruling - Confirmed	18	21	246
Appeal Ruling - Rescinded	2	11	86
Total:	23	39	381
Out of Province			
Appeal Ruling - Confirmed	0	0	1
Total:	0	0	1
Region 1 - Vancouver Island			
Appeal Dismissed	1	0	5
Appeal rejected - min. proc. incmpl	0	1	5
Appeal Rejected - Timelines	0	0	1
Appeal Ruling - Confirmed	4	2	45

Closed Case by Case Location

Case Location/Disposition Method	Month											
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25
Appeal Ruling - Rescinded	2	1	0	2	3	7	0	1	1	1		
Total:	5	5	3	7	5	12	9	6	6	8		
Region 2 - Vancouver Coastal												
Appeal Dismissed	1	0	0	1	0	0	0	0	1	0		
Appeal rejected - min. proc. incmpl	0	1	0	0	0	0	0	1	1	2		
Appeal Ruling - Confirmed	6	2	5	4	7	6	3	4	2	3		
Appeal Ruling - Rescinded	1	0	1	3	1	2	1	1	0	6		
Total:	8	3	6	8	8	8	4	6	4	11		
Region 3 - Fraser												
Appeal Dismissed	1	0	1	0	1	0	0	1	2	0		
Appeal Rejected - Incomplete NOA	0	0	0	0	0	0	0	1	0	0		
Appeal rejected - min. proc. incmpl	0	0	0	0	1	0	1	0	0	0		
Appeal Rejected - Non-appealable	0	0	0	0	0	0	0	0	0	0		
Appeal Rejected - Timelines	0	0	0	0	0	0	0	0	1	0		
Appeal Ruling - Confirmed	4	7	8	9	7	11	10	7	8	6		
Appeal Ruling - Rescinded	6	2	2	2	0	2	1	4	1	1		
Total:	11	9	11	11	9	13	12	13	12	7		
Region 4 - Interior												
Appeal Dismissed	1	0	2	1	2	0	0	0	0	0		
Appeal rejected - min. proc. incmpl	0	0	1	2	0	0	0	0	0	1		
Appeal Rejected - Non-appealable	0	0	0	0	0	0	0	0	0	0		

Closed Case by Case Location

Case Location/Disposition Method	Month		
	Nov 25	Dec 25	Total
Appeal Ruling - Rescinded	1	1	20
Total:	6	4	76
Region 2 - Vancouver Coastal			
Appeal Dismissed	0	1	4
Appeal rejected - min. proc. incmpl	0	0	5
Appeal Ruling - Confirmed	6	4	52
Appeal Ruling - Rescinded	0	5	21
Total:	6	10	82
Region 3 - Fraser			
Appeal Dismissed	0	0	6
Appeal Rejected - Incomplete NOA	0	0	1
Appeal rejected - min. proc. incmpl	1	0	3
Appeal Rejected - Non-appealable	0	1	1
Appeal Rejected - Timelines	0	0	1
Appeal Ruling - Confirmed	6	7	90
Appeal Ruling - Rescinded	0	4	25
Total:	7	12	127
Region 4 - Interior			
Appeal Dismissed	0	2	8
Appeal rejected - min. proc. incmpl	1	1	6
Appeal Rejected - Non-appealable	0	1	1

Closed Case by Case Location

Case Location/Disposition Method	Month										
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	
Appeal Ruling - Confirmed	1	3	4	8	3	5	5	0	3	4	
Appeal Ruling - Rescinded	2	0	5	1	1	3	1	1	0	0	
Total:	4	3	12	12	6	8	6	1	3	5	
Region 5 - Northern											
Appeal Dismissed	1	0	0	0	0	0	0	0	1	0	
Appeal Ruling - Confirmed	2	1	0	2	1	1	2	1	1	1	
Appeal Ruling - Rescinded	0	0	0	0	0	0	0	1	2	1	
Total:	3	1	0	2	1	1	2	2	4	2	

Closed Case by Case Location

Case Location/Disposition Method	Month		
	Nov 25	Dec 25	Total
Appeal Ruling - Confirmed	2	7	45
Appeal Ruling - Rescinded	1	0	15
Total:	4	11	75
Region 5 - Northern			
Appeal Dismissed	0	0	2
Appeal Ruling - Confirmed	0	1	13
Appeal Ruling - Rescinded	0	1	5
Total:	0	2	20

Case Disposition by Case Type

From: January 1, 2025

To: December 31, 2025

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Date Prepared: January 9, 2026

Appeal Types	Outcome					Timelines
	Appeal Dismissed	Appeal Rejected - Incomplete NOA	Appeal rejected - min. proc. incmpl	Appeal Rejected - Non-appealable	Appeal Rejected -	
20 Business Days	0	0	0	0	0	0
Bus Pass	0	0	0	0	0	0
Crisis Supplement	2	1	1	0	0	1
Disabilities - PPMB	0	0	0	0	0	0
Disabilities - PWD	11	0	5	0	0	1
Eligibility - Dependency/Living	0	0	0	0	0	0
Eligibility - Effective Date	0	0	0	1	0	0
Eligibility - Eligibility Audit	1	0	0	1	0	0

Case Disposition by Case Type

Appeal Types	Outcome			Total
	Appeal Ruling - Confirmed	Appeal Ruling - Rescinded		
20 Business Days	1	1	2	
Bus Pass	5	1	6	
Crisis Supplement	63	11	79	
Disabilities - PPMB	1	1	2	
Disabilities - PWD	40	41	98	
Eligibility - Dependency/Living	1	0	1	
Eligibility - Effective Date	2	1	4	
Eligibility - Eligibility Audit	5	2	9	

Case Disposition by Case Type

Appeal Types	Outcome				
	Appeal Dismissed	Appeal Rejected - Incomplete NOA	Appeal rejected - min. proc. incmpl	Appeal Rejected - Non-appealable	Appeal Rejected - Timelines
Eligibility - Excess Inc/Asset	4	0	0	0	0
Eligibility - Fail to provide info	0	0	0	0	0
Eligibility - Full time student	0	0	0	0	0
Eligibility - Inc/Earning Exemption	0	0	0	0	0
Eligibility - Residency	1	0	0	0	0
Eligibility - Shelter Allowance	0	0	0	0	0
Health Supplement - Dental	0	0	0	0	0
Health Supplement - Diet/Natal	0	0	0	0	0
Health Supplement - Med Equipment	0	0	2	0	0
Health Supplement - Med Supplies	0	0	0	0	0
Health Supplement - Med Transport	0	0	0	0	0

Case Disposition by Case Type

Appeal Types	Outcome		
	Appeal Ruling - Confirmed	Appeal Ruling - Rescinded	Total
Eligibility - Excess Inc/Asset	32	4	40
Eligibility - Fail to provide info	4	2	6
Eligibility - Full time student	13	1	14
Eligibility - Inc/Earning Exemption	11	2	13
Eligibility - Residency	2	0	3
Eligibility - Shelter Allowance	0	1	1
Health Supplement - Dental	8	2	10
Health Supplement - Diet/Natal	4	0	4
Health Supplement - Med Equipment	10	6	18
Health Supplement - Med Supplies	2	1	3
Health Supplement - Med Transport	5	3	8

Case Disposition by Case Type

Appeal Types	Outcome					Timelines
	Appeal Dismissed	Appeal Rejected - Incomplete NOA	Appeal rejected - min. proc. incmpl	Appeal Rejected - Non-appealable	Appeal Rejected -	
Health Supplement - MNS	1	0	0	0	0	0
Health Supplement - MSP/Other	0	0	0	0	0	0
Health Supplement - Optical	0	0	0	0	0	0
Health Supplement - Orthoses	0	0	0	0	0	0
Health Supplement - S/T Nutritional	1	0	0	0	0	0
Health Supplement - Therapies	1	0	0	0	0	0
Lost/Stolen Cheque	0	0	0	0	0	0
Moving Supplement	0	0	0	0	0	0
Other	1	0	0	0	0	0
Other - Hardship	0	0	0	0	0	0
Overpayment	2	0	0	0	0	0

Case Disposition by Case Type

Appeal Types	Outcome		
	Appeal Ruling - Confirmed	Appeal Ruling - Rescinded	Total
Health Supplement - MNS	4	2	7
Health Supplement - MSP/Other	1	0	1
Health Supplement - Optical	1	0	1
Health Supplement - Orthoses	4	0	4
Health Supplement - S/T Nutritional	2	0	3
Health Supplement - Therapies	0	0	1
Lost/Stolen Cheque	2	1	3
Moving Supplement	4	1	5
Other	16	1	18
Other - Hardship	1	0	1
Overpayment	2	1	5

Case Disposition by Case Type

Appeal Types	Outcome					Timelines
	Appeal Dismissed	Appeal Rejected - Incomplete NOA	Appeal rejected - min. proc. incmpl	Appeal Rejected - Non-appealable	Appeal Rejected -	
Unknown - Min Process Incomplete	0	0	11	0	0	0
Total:	25	1	19	2		2

Case Disposition by Case Type

Appeal Types	Outcome			Total
	Appeal Ruling - Confirmed	Appeal Ruling - Rescinded		
Unknown - Min Process Incomplete	0	0	11	
Total:	246	86	381	