

# Case Filed by Case Location

**From:** January 1, 2025

**To:** June 30, 2025

**Division:** S. Dev & P. Red

**Date Prepared:** July 11, 2025

| Case Location                | Month  |        |        |        |        |        | Total      |
|------------------------------|--------|--------|--------|--------|--------|--------|------------|
|                              | Jan 25 | Feb 25 | Mar 25 | Apr 25 | May 25 | Jun 25 |            |
| Out of Province              | 0      | 0      | 0      | 0      | 1      | 0      | <b>1</b>   |
| Region 1 - Vancouver Island  | 5      | 3      | 9      | 9      | 3      | 10     | <b>39</b>  |
| Region 2 - Vancouver Coastal | 6      | 5      | 8      | 4      | 9      | 6      | <b>38</b>  |
| Region 3 - Fraser            | 16     | 7      | 10     | 10     | 16     | 8      | <b>67</b>  |
| Region 4 - Interior          | 8      | 9      | 9      | 10     | 2      | 6      | <b>44</b>  |
| Region 5 - Northern          | 1      | 0      | 1      | 3      | 2      | 2      | <b>9</b>   |
| <b>Total:</b>                | 36     | 24     | 37     | 36     | 33     | 32     | <b>198</b> |

# Hearing Held by Venue Type

**From:** January 1, 2025

**To:** June 30, 2025

**Division:** S. Dev & P. Red

**Date Prepared:** July 11, 2025

| Venue Type                   | Month  |        |        |        |        |        | Total |
|------------------------------|--------|--------|--------|--------|--------|--------|-------|
|                              | Jan 25 | Feb 25 | Mar 25 | Apr 25 | May 25 | Jun 25 |       |
| Region 1 - Vancouver Island  | 4      | 5      | 2      | 7      | 6      | 7      | 31    |
| Region 2 - Vancouver Coastal | 3      | 2      | 8      | 9      | 6      | 9      | 37    |
| Region 3 - Fraser            | 7      | 15     | 6      | 9      | 9      | 12     | 58    |
| Region 4 - Interior          | 4      | 8      | 7      | 5      | 6      | 8      | 38    |
| Region 5 - Northern          | 1      | 1      | 0      | 2      | 2      | 1      | 7     |
| Total:                       | 19     | 31     | 23     | 32     | 29     | 37     | 171   |

# Hearing Method by Venue Type

**From:** January 1, 2025

**To:** June 30, 2025

**Division:** S. Dev & P. Red

**Date Prepared:** July 11, 2025

| Hearing Method   | Venue Type                  |                              |                   |
|------------------|-----------------------------|------------------------------|-------------------|
|                  | Region 1 - Vancouver Island | Region 2 - Vancouver Coastal | Region 3 - Fraser |
| In Person        | 6                           | 5                            | 9                 |
| Teleconference   | 9                           | 13                           | 20                |
| Video Conference | 10                          | 5                            | 6                 |
| Written          | 6                           | 14                           | 23                |
| <b>Total:</b>    | <b>31</b>                   | <b>37</b>                    | <b>58</b>         |

*NOTE: The following items had missing values for Hearing Method*

**Case Number      Title**

# Hearing Method by Venue Type

| Hearing Method   | Venue Type          |                     | Total |
|------------------|---------------------|---------------------|-------|
|                  | Region 4 - Interior | Region 5 - Northern |       |
| In Person        | 6                   | 1                   | 27    |
| Teleconference   | 17                  | 4                   | 63    |
| Video Conference | 9                   | 1                   | 31    |
| Written          | 6                   | 1                   | 50    |
| Total:           | 38                  | 7                   | 171   |

# Closed Case by Case Location

**From:** January 1, 2025

**To:** June 30, 2025

**Division:** S. Dev & P. Red

**Date Prepared:** July 11, 2025

| Case Location/Disposition Method    | Month  |        |        |        |        |        | Total |
|-------------------------------------|--------|--------|--------|--------|--------|--------|-------|
|                                     | Jan 25 | Feb 25 | Mar 25 | Apr 25 | May 25 | Jun 25 |       |
| All Case Locations                  |        |        |        |        |        |        |       |
| Appeal Dismissed                    | 4      | 0      | 4      | 2      | 3      | 2      | 15    |
| Appeal rejected - min. proc. incmpl | 0      | 1      | 2      | 2      | 1      | 0      | 6     |
| Appeal Ruling - Confirmed           | 16     | 17     | 18     | 28     | 20     | 26     | 125   |
| Appeal Ruling - Rescinded           | 11     | 3      | 8      | 8      | 5      | 14     | 49    |
| Total:                              | 31     | 21     | 32     | 40     | 29     | 42     | 195   |
| Region 1 - Vancouver Island         |        |        |        |        |        |        |       |
| Appeal Dismissed                    | 0      | 0      | 1      | 0      | 0      | 2      | 3     |
| Appeal rejected - min. proc. incmpl | 0      | 0      | 1      | 0      | 0      | 0      | 1     |
| Appeal Ruling - Confirmed           | 3      | 4      | 1      | 5      | 2      | 3      | 18    |
| Appeal Ruling - Rescinded           | 2      | 1      | 0      | 2      | 3      | 7      | 15    |
| Total:                              | 5      | 5      | 3      | 7      | 5      | 12     | 37    |
| Region 2 - Vancouver Coastal        |        |        |        |        |        |        |       |
| Appeal Dismissed                    | 1      | 0      | 0      | 1      | 0      | 0      | 2     |
| Appeal rejected - min. proc. incmpl | 0      | 1      | 0      | 0      | 0      | 0      | 1     |
| Appeal Ruling - Confirmed           | 6      | 2      | 5      | 4      | 7      | 6      | 30    |
| Appeal Ruling - Rescinded           | 1      | 0      | 1      | 3      | 1      | 2      | 8     |

## Closed Case by Case Location

| Case Location/Disposition Method    | Month     |          |           |           |          |           | Total     |
|-------------------------------------|-----------|----------|-----------|-----------|----------|-----------|-----------|
|                                     | Jan 25    | Feb 25   | Mar 25    | Apr 25    | May 25   | Jun 25    |           |
| <b>Total:</b>                       | <b>8</b>  | <b>3</b> | <b>6</b>  | <b>8</b>  | <b>8</b> | <b>8</b>  | <b>41</b> |
| <b>Region 3 - Fraser</b>            |           |          |           |           |          |           |           |
| Appeal Dismissed                    | 1         | 0        | 1         | 0         | 1        | 0         | <b>3</b>  |
| Appeal rejected - min. proc. incmpl | 0         | 0        | 0         | 0         | 1        | 0         | <b>1</b>  |
| Appeal Ruling - Confirmed           | 4         | 7        | 8         | 9         | 7        | 11        | <b>46</b> |
| Appeal Ruling - Rescinded           | 6         | 2        | 2         | 2         | 0        | 2         | <b>14</b> |
| <b>Total:</b>                       | <b>11</b> | <b>9</b> | <b>11</b> | <b>11</b> | <b>9</b> | <b>13</b> | <b>64</b> |
| <b>Region 4 - Interior</b>          |           |          |           |           |          |           |           |
| Appeal Dismissed                    | 1         | 0        | 2         | 1         | 2        | 0         | <b>6</b>  |
| Appeal rejected - min. proc. incmpl | 0         | 0        | 1         | 2         | 0        | 0         | <b>3</b>  |
| Appeal Ruling - Confirmed           | 1         | 3        | 4         | 8         | 3        | 5         | <b>24</b> |
| Appeal Ruling - Rescinded           | 2         | 0        | 5         | 1         | 1        | 3         | <b>12</b> |
| <b>Total:</b>                       | <b>4</b>  | <b>3</b> | <b>12</b> | <b>12</b> | <b>6</b> | <b>8</b>  | <b>45</b> |
| <b>Region 5 - Northern</b>          |           |          |           |           |          |           |           |
| Appeal Dismissed                    | 1         | 0        | 0         | 0         | 0        | 0         | <b>1</b>  |
| Appeal Ruling - Confirmed           | 2         | 1        | 0         | 2         | 1        | 1         | <b>7</b>  |
| <b>Total:</b>                       | <b>3</b>  | <b>1</b> | <b>0</b>  | <b>2</b>  | <b>1</b> | <b>1</b>  | <b>8</b>  |

# Case Disposition by Case Type

**From:** January 1, 2025

**To:** June 30, 2025

**Division:** S. Dev & P. Red

**Date Prepared:** July 11, 2025

| Appeal Types                              | Outcome          |                                        |                              |                              | Total     |
|-------------------------------------------|------------------|----------------------------------------|------------------------------|------------------------------|-----------|
|                                           | Appeal Dismissed | Appeal rejected -<br>min. proc. incmpl | Appeal Ruling -<br>Confirmed | Appeal Ruling -<br>Rescinded |           |
| <b>20 Business Days</b>                   | 0                | 0                                      | 1                            | 0                            | <b>1</b>  |
| <b>Bus Pass</b>                           | 0                | 0                                      | 4                            | 1                            | <b>5</b>  |
| <b>Crisis Supplement</b>                  | 2                | 0                                      | 28                           | 9                            | <b>39</b> |
| <b>Disabilities - PWD</b>                 | 7                | 5                                      | 23                           | 18                           | <b>53</b> |
| <b>Eligibility - Dependency/Living</b>    | 0                | 0                                      | 1                            | 0                            | <b>1</b>  |
| <b>Eligibility - Eligibility Audit</b>    | 0                | 0                                      | 3                            | 2                            | <b>5</b>  |
| <b>Eligibility - Excess Inc/Asset</b>     | 3                | 0                                      | 11                           | 3                            | <b>17</b> |
| <b>Eligibility - Fail to provide info</b> | 0                | 0                                      | 3                            | 1                            | <b>4</b>  |

# Case Disposition by Case Type

| Appeal Types                               | Outcome          |                                         |                              |                              | Total     |
|--------------------------------------------|------------------|-----------------------------------------|------------------------------|------------------------------|-----------|
|                                            | Appeal Dismissed | Appeal rejected -<br>min. proc. incompl | Appeal Ruling -<br>Confirmed | Appeal Ruling -<br>Rescinded |           |
| <b>Eligibility - Full time student</b>     | 0                | 0                                       | 6                            | 0                            | <b>6</b>  |
| <b>Eligibility - Inc/Earning Exemption</b> | 0                | 0                                       | 8                            | 2                            | <b>10</b> |
| <b>Health Supplement - Dental</b>          | 0                | 0                                       | 4                            | 1                            | <b>5</b>  |
| <b>Health Supplement - Diet/Natal</b>      | 0                | 0                                       | 2                            | 0                            | <b>2</b>  |
| <b>Health Supplement - Med Equipment</b>   | 0                | 1                                       | 5                            | 4                            | <b>10</b> |
| <b>Health Supplement - Med Supplies</b>    | 0                | 0                                       | 1                            | 0                            | <b>1</b>  |
| <b>Health Supplement - Med Transport</b>   | 0                | 0                                       | 2                            | 2                            | <b>4</b>  |
| <b>Health Supplement - MNS</b>             | 0                | 0                                       | 3                            | 2                            | <b>5</b>  |
| <b>Health Supplement - Optical</b>         | 0                | 0                                       | 1                            | 0                            | <b>1</b>  |
| <b>Health Supplement - Orthoses</b>        | 0                | 0                                       | 1                            | 0                            | <b>1</b>  |
| <b>Health Supplement - S/T Nutritional</b> | 1                | 0                                       | 2                            | 0                            | <b>3</b>  |

## Case Disposition by Case Type

| Appeal Types                  | Outcome          |                                        |                              |                              | Total      |
|-------------------------------|------------------|----------------------------------------|------------------------------|------------------------------|------------|
|                               | Appeal Dismissed | Appeal rejected -<br>min. proc. incmpl | Appeal Ruling -<br>Confirmed | Appeal Ruling -<br>Rescinded |            |
| Health Supplement - Therapies | 1                | 0                                      | 0                            | 0                            | 1          |
| Lost/Stolen Cheque            | 0                | 0                                      | 2                            | 1                            | 3          |
| Moving Supplement             | 0                | 0                                      | 3                            | 1                            | 4          |
| Other                         | 1                | 0                                      | 8                            | 1                            | 10         |
| Other - Hardship              | 0                | 0                                      | 1                            | 0                            | 1          |
| Overpayment                   | 0                | 0                                      | 2                            | 1                            | 3          |
| <b>Total:</b>                 | <b>15</b>        | <b>6</b>                               | <b>125</b>                   | <b>49</b>                    | <b>195</b> |