

Case Filed by Case Location

From: January 1, 2025

To: October 31, 2025

Division: S. Dev & P. Red

Date Prepared: November 13, 2025

Case Location	Month									
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25
Out of Province	0	0	0	0	1	0	0	0	0	0
Region 1 - Vancouver Island	5	3	9	9	3	10	10	4	8	8
Region 2 - Vancouver Coastal	6	5	8	4	9	6	6	4	7	10
Region 3 - Fraser	16	7	10	10	16	8	11	11	11	6
Region 4 - Interior	8	9	9	10	2	6	3	1	6	6
Region 5 - Northern	1	0	1	3	2	2	2	4	1	0
Total:	36	24	37	36	33	32	32	24	33	30

Case Filed by Case Location

Month	
Case Location	Total
Out of Province	1
Region 1 - Vancouver Island	69
Region 2 - Vancouver Coastal	65
Region 3 - Fraser	106
Region 4 - Interior	60
Region 5 - Northern	16
Total:	317

Hearing Held by Venue Type

From: January 1, 2025

To: October 31, 2025

Division: S. Dev & P. Red

Date Prepared: November 13, 2025

Venue Type	Month									
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25
Region 1 - Vancouver Island	4	5	2	7	6	7	5	6	6	8
Region 2 - Vancouver Coastal	3	2	8	9	6	9	5	3	2	7
Region 3 - Fraser	7	15	6	9	9	12	12	9	10	7
Region 4 - Interior	4	8	7	5	6	8	4	2	2	1
Region 5 - Northern	1	1	0	2	2	1	2	2	2	1
Total:	19	31	23	32	29	37	28	22	22	24

Hearing Held by Venue Type

Venue Type	Month
	Total
Region 1 - Vancouver Island	56
Region 2 - Vancouver Coastal	54
Region 3 - Fraser	96
Region 4 - Interior	47
Region 5 - Northern	14
Total:	267

Hearing Method by Venue Type

From: January 1, 2025

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Hearing Method	Venue Type		
	Region 1 - Vancouver Island	Region 2 - Vancouver Coastal	Region 3 - Fraser
In Person	14	5	19
Teleconference	21	19	31
Video Conference	12	10	10
Written	9	20	36
Total:	56	54	96

NOTE: The following items had missing values for Hearing Method

Case Number Title

Hearing Method by Venue Type

Hearing Method	Venue Type		Total
	Region 4 - Interior	Region 5 - Northern	
In Person	8	3	49
Teleconference	20	7	98
Video Conference	10	2	44
Written	9	2	76
Total:	47	14	267

Closed Case by Case Location

From: January 1, 2025

To: October 31, 2025

Division: S. Dev & P. Red

Date Prepared: November 13, 2025

Case Location/Disposition Method	Month									
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25
All Case Locations										
Appeal Dismissed	4	0	4	2	3	2	0	1	4	1
Appeal Rejected - Incomplete NOA	0	0	0	0	0	0	0	1	0	0
Appeal rejected - min. proc. incmpl	0	1	2	2	1	0	2	2	2	3
Appeal Rejected - Timelines	0	0	0	0	0	0	1	0	1	0
Appeal Ruling - Confirmed	16	17	18	28	20	26	27	17	18	20
Appeal Ruling - Rescinded	11	3	8	8	5	14	3	8	4	9
Total:	31	21	32	40	29	42	33	29	29	33
Out of Province										
Appeal Ruling - Confirmed	0	0	0	0	0	0	0	1	0	0
Total:	0	0	0	0	0	0	0	1	0	0
Region 1 - Vancouver Island										
Appeal Dismissed	0	0	1	0	0	2	0	0	0	1
Appeal rejected - min. proc. incmpl	0	0	1	0	0	0	1	1	1	0
Appeal Rejected - Timelines	0	0	0	0	0	0	1	0	0	0
Appeal Ruling - Confirmed	3	4	1	5	2	3	7	4	4	6
Appeal Ruling - Rescinded	2	1	0	2	3	7	0	1	1	1

Closed Case by Case Location

Case Location/Disposition Method	Month
	Total
All Case Locations	
Appeal Dismissed	21
Appeal Rejected - Incomplete NOA	1
Appeal rejected - min. proc. incmpl	15
Appeal Rejected - Timelines	2
Appeal Ruling - Confirmed	207
Appeal Ruling - Rescinded	73
Total:	319
Out of Province	
Appeal Ruling - Confirmed	1
Total:	1
Region 1 - Vancouver Island	
Appeal Dismissed	4
Appeal rejected - min. proc. incmpl	4
Appeal Rejected - Timelines	1
Appeal Ruling - Confirmed	39
Appeal Ruling - Rescinded	18

Closed Case by Case Location

Case Location/Disposition Method	Month									
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25
Total:	5	5	3	7	5	12	9	6	6	8
Region 2 - Vancouver Coastal										
Appeal Dismissed	1	0	0	1	0	0	0	0	1	0
Appeal rejected - min. proc. incmpl	0	1	0	0	0	0	0	1	1	2
Appeal Ruling - Confirmed	6	2	5	4	7	6	3	4	2	3
Appeal Ruling - Rescinded	1	0	1	3	1	2	1	1	0	6
Total:	8	3	6	8	8	8	4	6	4	11
Region 3 - Fraser										
Appeal Dismissed	1	0	1	0	1	0	0	1	2	0
Appeal Rejected - Incomplete NOA	0	0	0	0	0	0	0	1	0	0
Appeal rejected - min. proc. incmpl	0	0	0	0	1	0	1	0	0	0
Appeal Rejected - Timelines	0	0	0	0	0	0	0	0	1	0
Appeal Ruling - Confirmed	4	7	8	9	7	11	10	7	8	6
Appeal Ruling - Rescinded	6	2	2	2	0	2	1	4	1	1
Total:	11	9	11	11	9	13	12	13	12	7
Region 4 - Interior										
Appeal Dismissed	1	0	2	1	2	0	0	0	0	0
Appeal rejected - min. proc. incmpl	0	0	1	2	0	0	0	0	0	1
Appeal Ruling - Confirmed	1	3	4	8	3	5	5	0	3	4
Appeal Ruling - Rescinded	2	0	5	1	1	3	1	1	0	0
Total:	4	3	12	12	6	8	6	1	3	5

Closed Case by Case Location

Case Location/Disposition Method	Month
Total:	66
Region 2 - Vancouver Coastal	
Appeal Dismissed	3
Appeal rejected - min. proc. incmpl	5
Appeal Ruling - Confirmed	42
Appeal Ruling - Rescinded	16
Total:	66
Region 3 - Fraser	
Appeal Dismissed	6
Appeal Rejected - Incomplete NOA	1
Appeal rejected - min. proc. incmpl	2
Appeal Rejected - Timelines	1
Appeal Ruling - Confirmed	77
Appeal Ruling - Rescinded	21
Total:	108
Region 4 - Interior	
Appeal Dismissed	6
Appeal rejected - min. proc. incmpl	4
Appeal Ruling - Confirmed	36
Appeal Ruling - Rescinded	14
Total:	60

Closed Case by Case Location

Case Location/Disposition Method	Month									
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25
Region 5 - Northern										
Appeal Dismissed	1	0	0	0	0	0	0	0	1	0
Appeal Ruling - Confirmed	2	1	0	2	1	1	2	1	1	1
Appeal Ruling - Rescinded	0	0	0	0	0	0	0	1	2	1
Total:	3	1	0	2	1	1	2	2	4	2

Closed Case by Case Location

Case Location/Disposition Method	Month
	Total
Region 5 - Northern	
Appeal Dismissed	2
Appeal Ruling - Confirmed	12
Appeal Ruling - Rescinded	4
Total:	18

Case Disposition by Case Type

From: January 1, 2025

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Date Prepared: November 13, 2025

Appeal Types	Outcome				
	Appeal Dismissed	Appeal Rejected - Incomplete NOA	Appeal rejected - min. proc. incmpl	Appeal Rejected - Timelines	Appeal Ruling - Confirmed
20 Business Days	0	0	0	0	1
Bus Pass	0	0	0	0	5
Crisis Supplement	2	1	1	1	53
Disabilities - PPMB	0	0	0	0	0
Disabilities - PWD	9	0	5	1	33
Eligibility - Dependency/Living	0	0	0	0	1
Eligibility - Effective Date	0	0	0	0	2
Eligibility - Eligibility Audit	0	0	0	0	4

Case Disposition by Case Type

Appeal Types	Outcome	
	Appeal Ruling - Rescinded	Total
20 Business Days	0	1
Bus Pass	1	6
Crisis Supplement	10	68
Disabilities - PPMB	1	1
Disabilities - PWD	34	82
Eligibility - Dependency/Living	0	1
Eligibility - Effective Date	0	2
Eligibility - Eligibility Audit	2	6

Case Disposition by Case Type

Appeal Types	Outcome				Appeal Ruling - Confirmed
	Appeal Dismissed	Appeal Rejected - Incomplete NOA	Appeal rejected - min. proc. incmpl	Appeal Rejected - Timelines	
Eligibility - Excess Inc/Asset	4	0	0	0	23
Eligibility - Fail to provide info	0	0	0	0	4
Eligibility - Full time student	0	0	0	0	10
Eligibility - Inc/Earning Exemption	0	0	0	0	11
Eligibility - Residency	1	0	0	0	2
Eligibility - Shelter Allowance	0	0	0	0	0
Health Supplement - Dental	0	0	0	0	7
Health Supplement - Diet/Natal	0	0	0	0	4
Health Supplement - Med Equipment	0	0	2	0	9
Health Supplement - Med Supplies	0	0	0	0	2
Health Supplement - Med Transport	0	0	0	0	3

Case Disposition by Case Type

Appeal Types	Outcome	
	Appeal Ruling - Rescinded	Total
Eligibility - Excess Inc/Asset	4	31
Eligibility - Fail to provide info	1	5
Eligibility - Full time student	1	11
Eligibility - Inc/Earning Exemption	2	13
Eligibility - Residency	0	3
Eligibility - Shelter Allowance	1	1
Health Supplement - Dental	2	9
Health Supplement - Diet/Natal	0	4
Health Supplement - Med Equipment	5	16
Health Supplement - Med Supplies	0	2
Health Supplement - Med Transport	3	6

Case Disposition by Case Type

Appeal Types	Outcome				
	Appeal Dismissed	Appeal Rejected - Incomplete NOA	Appeal rejected - min. proc. incmpl	Appeal Rejected - Timelines	Appeal Ruling - Confirmed
Health Supplement - MNS	1	0	0	0	4
Health Supplement - MSP/Other	0	0	0	0	1
Health Supplement - Optical	0	0	0	0	1
Health Supplement - Orthoses	0	0	0	0	4
Health Supplement - S/T Nutritional	1	0	0	0	2
Health Supplement - Therapies	1	0	0	0	0
Lost/Stolen Cheque	0	0	0	0	2
Moving Supplement	0	0	0	0	4
Other	1	0	0	0	12
Other - Hardship	0	0	0	0	1
Overpayment	1	0	0	0	2

Case Disposition by Case Type

Appeal Types	Outcome	
	Appeal Ruling - Rescinded	Total
Health Supplement - MNS	2	7
Health Supplement - MSP/Other	0	1
Health Supplement - Optical	0	1
Health Supplement - Orthoses	0	4
Health Supplement - S/T Nutritional	0	3
Health Supplement - Therapies	0	1
Lost/Stolen Cheque	1	3
Moving Supplement	1	5
Other	1	14
Other - Hardship	0	1
Overpayment	1	4

Case Disposition by Case Type

Appeal Types	Outcome				
	Appeal Dismissed	Appeal Rejected - Incomplete NOA	Appeal rejected - min. proc. incmpl	Appeal Rejected - Timelines	Appeal Ruling - Confirmed
Unknown - Min Process Incomplete	0	0	7	0	0
Total:	21	1	15	2	207

Case Disposition by Case Type

Appeal Types	Outcome	
	Appeal Ruling - Rescinded	Total
Unknown - Min Process Incomplete	0	7
Total:	73	319