

Case Filed by Case Location

From: January 1, 2025

To: September 30, 2025

Division: S. Dev & P. Red

Date Prepared: October 3, 2025

Case Location	Month									Total
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	
Out of Province	0	0	0	0	1	0	0	0	0	1
Region 1 - Vancouver Island	5	3	9	9	3	10	10	4	8	61
Region 2 - Vancouver Coastal	6	5	8	4	9	6	6	4	7	55
Region 3 - Fraser	16	7	10	10	16	8	11	11	11	100
Region 4 - Interior	8	9	9	10	2	6	3	1	6	54
Region 5 - Northern	1	0	1	3	2	2	2	4	1	16
Total:	36	24	37	36	33	32	32	24	33	287

Hearing Held by Venue Type

From: January 1, 2025

To: September 30, 2025

Division: S. Dev & P. Red

Date Prepared: October 3, 2025

Venue Type	Month									Total
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	
Region 1 - Vancouver Island	4	5	2	7	6	7	5	6	6	48
Region 2 - Vancouver Coastal	3	2	8	9	6	9	5	3	2	47
Region 3 - Fraser	7	15	6	9	9	12	12	9	10	89
Region 4 - Interior	4	8	7	5	6	8	4	2	2	46
Region 5 - Northern	1	1	0	2	2	1	2	2	2	13
Total:	19	31	23	32	29	37	28	22	22	243

Hearing Method by Venue Type

From: January 1, 2025

To: September 30, 2025

Division: S. Dev & P. Red

Date Prepared: October 3, 2025

Hearing Method	Venue Type		
	Region 1 - Vancouver Island	Region 2 - Vancouver Coastal	Region 3 - Fraser
In Person	11	5	18
Teleconference	17	16	29
Video Conference	12	8	10
Written	8	18	32
Total:	48	47	89

NOTE: The following items had missing values for Hearing Method

Case Number Title

Hearing Method by Venue Type

Hearing Method	Venue Type		Total
	Region 4 - Interior	Region 5 - Northern	
In Person	8	2	44
Teleconference	19	7	88
Video Conference	10	2	42
Written	9	2	69
Total:	46	13	243

Closed Case by Case Location

From: January 1, 2025

To: September 30, 2025

Division: S. Dev & P. Red

Date Prepared: October 3, 2025

Case Location/Disposition Method	Month									Total
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	
All Case Locations										
Appeal Dismissed	4	0	4	2	3	2	0	1	4	20
Appeal Rejected - Incomplete NOA	0	0	0	0	0	0	0	1	0	1
Appeal rejected - min. proc. incmpl	0	1	2	2	1	0	2	2	2	12
Appeal Rejected - Timelines	0	0	0	0	0	0	1	0	1	2
Appeal Ruling - Confirmed	16	17	18	28	20	26	27	17	18	187
Appeal Ruling - Rescinded	11	3	8	8	5	14	3	8	4	64
Total:	31	21	32	40	29	42	33	29	29	286
Out of Province										
Appeal Ruling - Confirmed	0	0	0	0	0	0	0	1	0	1
Total:	0	0	0	0	0	0	0	1	0	1
Region 1 - Vancouver Island										
Appeal Dismissed	0	0	1	0	0	2	0	0	0	3
Appeal rejected - min. proc. incmpl	0	0	1	0	0	0	1	1	1	4
Appeal Rejected - Timelines	0	0	0	0	0	0	1	0	0	1
Appeal Ruling - Confirmed	3	4	1	5	2	3	7	4	4	33
Appeal Ruling - Rescinded	2	1	0	2	3	7	0	1	1	17

Closed Case by Case Location

Case Location/Disposition Method	Month									Total
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	
Total:	5	5	3	7	5	12	9	6	6	58
Region 2 - Vancouver Coastal										
Appeal Dismissed	1	0	0	1	0	0	0	0	1	3
Appeal rejected - min. proc. incmpl	0	1	0	0	0	0	0	1	1	3
Appeal Ruling - Confirmed	6	2	5	4	7	6	3	4	2	39
Appeal Ruling - Rescinded	1	0	1	3	1	2	1	1	0	10
Total:	8	3	6	8	8	8	4	6	4	55
Region 3 - Fraser										
Appeal Dismissed	1	0	1	0	1	0	0	1	2	6
Appeal Rejected - Incomplete NOA	0	0	0	0	0	0	0	1	0	1
Appeal rejected - min. proc. incmpl	0	0	0	0	1	0	1	0	0	2
Appeal Rejected - Timelines	0	0	0	0	0	0	0	0	1	1
Appeal Ruling - Confirmed	4	7	8	9	7	11	10	7	8	71
Appeal Ruling - Rescinded	6	2	2	2	0	2	1	4	1	20
Total:	11	9	11	11	9	13	12	13	12	101
Region 4 - Interior										
Appeal Dismissed	1	0	2	1	2	0	0	0	0	6
Appeal rejected - min. proc. incmpl	0	0	1	2	0	0	0	0	0	3
Appeal Ruling - Confirmed	1	3	4	8	3	5	5	0	3	32
Appeal Ruling - Rescinded	2	0	5	1	1	3	1	1	0	14
Total:	4	3	12	12	6	8	6	1	3	55

Closed Case by Case Location

Case Location/Disposition Method	Month									Total
	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	
Region 5 - Northern										
Appeal Dismissed	1	0	0	0	0	0	0	0	1	2
Appeal Ruling - Confirmed	2	1	0	2	1	1	2	1	1	11
Appeal Ruling - Rescinded	0	0	0	0	0	0	0	1	2	3
Total:	3	1	0	2	1	1	2	2	4	16

Case Disposition by Case Type

From: January 1, 2025

To: September 30, 2025

Division: S. Dev & P. Red

Date Prepared: October 3, 2025

Appeal Types	Outcome				
	Appeal Dismissed	Appeal Rejected - Incomplete NOA	Appeal rejected - min. proc. incmpl	Appeal Rejected - Timelines	Appeal Ruling - Confirmed
20 Business Days	0	0	0	0	1
Bus Pass	0	0	0	0	4
Crisis Supplement	2	1	0	1	48
Disabilities - PPMB	0	0	0	0	0
Disabilities - PWD	9	0	5	1	31
Eligibility - Dependency/Living	0	0	0	0	1
Eligibility - Effective Date	0	0	0	0	1
Eligibility - Eligibility Audit	0	0	0	0	4

Case Disposition by Case Type

Appeal Types	Outcome	
	Appeal Ruling - Rescinded	Total
20 Business Days	0	1
Bus Pass	1	5
Crisis Supplement	10	62
Disabilities - PPMB	1	1
Disabilities - PWD	29	75
Eligibility - Dependency/Living	0	1
Eligibility - Effective Date	0	1
Eligibility - Eligibility Audit	2	6

Case Disposition by Case Type

Appeal Types	Outcome				Appeal Ruling - Confirmed
	Appeal Dismissed	Appeal Rejected - Incomplete NOA	Appeal rejected - min. proc. incmpl	Appeal Rejected - Timelines	
Eligibility - Excess Inc/Asset	4	0	0	0	20
Eligibility - Fail to provide info	0	0	0	0	3
Eligibility - Full time student	0	0	0	0	10
Eligibility - Inc/Earning Exemption	0	0	0	0	9
Eligibility - Residency	1	0	0	0	2
Health Supplement - Dental	0	0	0	0	7
Health Supplement - Diet/Natal	0	0	0	0	4
Health Supplement - Med Equipment	0	0	1	0	9
Health Supplement - Med Supplies	0	0	0	0	1
Health Supplement - Med Transport	0	0	0	0	3
Health Supplement - MNS	0	0	0	0	4

Case Disposition by Case Type

Appeal Types	Outcome	
	Appeal Ruling - Rescinded	Total
Eligibility - Excess Inc/Asset	4	28
Eligibility - Fail to provide info	1	4
Eligibility - Full time student	0	10
Eligibility - Inc/Earning Exemption	2	11
Eligibility - Residency	0	3
Health Supplement - Dental	1	8
Health Supplement - Diet/Natal	0	4
Health Supplement - Med Equipment	5	15
Health Supplement - Med Supplies	0	1
Health Supplement - Med Transport	2	5
Health Supplement - MNS	2	6

Case Disposition by Case Type

Appeal Types	Outcome				
	Appeal Dismissed	Appeal Rejected - Incomplete NOA	Appeal rejected - min. proc. incmpl	Appeal Rejected - Timelines	Appeal Ruling - Confirmed
Health Supplement - MSP/Other	0	0	0	0	1
Health Supplement - Optical	0	0	0	0	1
Health Supplement - Orthoses	0	0	0	0	3
Health Supplement - S/T Nutritional	1	0	0	0	2
Health Supplement - Therapies	1	0	0	0	0
Lost/Stolen Cheque	0	0	0	0	2
Moving Supplement	0	0	0	0	4
Other	1	0	0	0	9
Other - Hardship	0	0	0	0	1
Overpayment	1	0	0	0	2

Case Disposition by Case Type

Appeal Types	Outcome	
	Appeal Ruling - Rescinded	Total
Health Supplement - MSP/Other	0	1
Health Supplement - Optical	0	1
Health Supplement - Orthoses	0	3
Health Supplement - S/T Nutritional	0	3
Health Supplement - Therapies	0	1
Lost/Stolen Cheque	1	3
Moving Supplement	1	5
Other	1	11
Other - Hardship	0	1
Overpayment	1	4

Case Disposition by Case Type

Appeal Types	Outcome				
	Appeal Dismissed	Appeal Rejected - Incomplete NOA	Appeal rejected - min. proc. incmpl	Appeal Rejected - Timelines	Appeal Ruling - Confirmed
Unknown - Min Process Incomplete	0	0	6	0	0
Total:	20	1	12	2	187

Case Disposition by Case Type

Appeal Types	Outcome	
	Appeal Ruling - Rescinded	Total
Unknown - Min Process Incomplete	0	6
Total:	64	286